Beat: Automobiles

Omniplus and Carglass sign cooperation agreement

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USPA NEWS - Strong alliance against glass damage on buses.
Teams on the road across the whole of Germany to deliver flexible repair service.
New partnership reduces downtimes and associated costs for bus operators

Stuttgart/Cologne. Omniplus, the Daimler Buses brand for servicing and related services, now has defective bus and coach windscreens even more closely in its sights. Omniplus will be working closely together with the experts from Carglass to be able to fix damage to glass on Mercedes-Benz and Setra vehicles quickly and efficiently. It is now possible to decide together with the customer at the service outlet whether to repair the glass damage there and then, or whether to call in the services of Carglass. This allows for an even more flexible response to the customer's requirements and for the most appropriate type of repair to be selected.

The two companies are entering into a powerful alliance with this cooperation agreement. For Omniplus it means a further enhancement to the mobile services it offers. From Friedrichshafen to Flensburg and from Duisburg to Dresden, the repair experts from the round-the-clock "Omniplus GlassService" can now rush even more swiftly to the aid of bus operators across the whole of Germany.

With Carglass, Omniplus has gained a partner that is an acknowledged specialist in the area of mobile glass repair. In addition to the service brand's own glass repair service, customers will now be able to avail themselves of a further professional service if required. The mobile service can carry out repairs in one of the service outlets or at the customer's premises. This will significantly reduce vehicle downtimes as well as the associated costs.

Fast assistance with no risks ““ safety is always the prime concern -
The new partnership offers a wide range of services. From the repair of minor damage, such as chips and cracks, to entire windscreen replacement ““ the trained service teams are prepared for every eventuality. If the technicians are unable to totally guarantee the stability of the existing windscreen, they will quickly replace the damaged unit with a new Omniplus genuine part. As the windscreen makes a significant contribution to the driving stability and torsional stiffness of a bus, Omniplus GlassService takes no risks. Its motto at all times is: safe is safe.

When carrying out any repair work, the employees of Omniplus GlassService use only legally permitted and approved adhesives and chemicals. The same applies to other services, such as the fitting of protective films to protect against stone chipping. Omniplus provides a versatile range of services to the bus industry - As the service brand of Daimler Buses, Omniplus provides a comprehensive and professional range of maintenance and repair services for Mercedes-Benz and Setra buses and coaches. Its employees deliver round-the-clock service for bus operators and supply genuine parts as well as approved accessories.

But that is not all. A comprehensive training programme provides training for bus drivers across the whole of Europe in the areas of driving safety, economy and skill. A dense network of specialised workshops is essential for comprehensive quality of service. And Omniplus has it. With over 600 authorised service centres, the brand offers the largest bus-specific service network in the whole of Europe.

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